

Karndean Designflooring

Date:
Consumer:
Location:
Retailer:
Purchase Date:



The Karndean LooseLay range is guaranteed to be free of manufacturing defects for a lifetime of wear from the date of purchase for use in the home¹ provided it is fitted and maintained in accordance with Karndean's instructions and Australian Standard AS 1884 - 2012. The Lifetime Wear Guarantee is defined that the wear and design layers have been worn to the extent that no design is any longer apparent.

In the unlikely event of the material proving defective, Karndean reserves the right to inspect the installation and if accepted, will provide replacement material limited to repair of the area affected. The costs of take-up, making good the subfloor and installation shall be limited to the first five years of this warranty; thereafter only replacement of defective tiles or planks will apply.

The following are not covered by this warranty: - a) Damage due to incorrect installation and/or incorrect subfloor preparation, including insufficient attention for dampness. b) Any manufacturing defect that was apparent at the time of installation, c) Cuts, scratches or damage due to improper use. d) Indentation caused by sharp objects that have not been protected sufficiently. e) Discolouration. f) Fire and flood. g) Improper use or cleaning. h) Commercial or industrial use. i) Exceptional traffic and/or high temperature areas where the mandatory use of a pressure sensitive was not used².

This guarantee only applies to the lifetime of the original purchaser and any repairs and/or replacement flooring is covered by the terms of the original warranty. In the event of a claim, proof of purchase must be presented. A 10-year wear guarantee applies when LooseLay is used for commercial applications. This guarantee is in addition to and does not affect your statutory rights.

The K-Guard Plus (PU) coated wear layer means that strip & seal of a new LooseLay floor is optional; however if surface renewal is later required use Karndean Basic Stripper and Karndean Refresh Floor Protector or similar. Karndean Routine Cleaner is recommended for wet cleaning, refer Karndean Floor Care Guide.

This warranty is ONLY valid when the above product has been installed in compliance with AS1884 - 2012 and Karndean's LooseLay Installation Instructions.

1. A "Home" is defined as a private domestic dwelling. 2. Refer to the Karndean LooseLay installation instructions for areas subject to excessive foot traffic, entrances, high temperature variations etc.